

Questions and Answers v2 Updated 1/7/2020 17:00

COVID Secure Commitment. What is this?

These are the protocols that we have put in place to give you the added peace of mind that we have made the necessary changes to our procedures at our Club to reflect the guidance from UK Government and other industry bodies on social distancing and safety requirements.

I am concerned about catching COVID – 19, should I go to the club?

I am sure a number of members will delay their return to the Club. It is for every member to make their own decisions about when they are happy to return to the club.

Can I access my caravan before the Club reopens?

The committee are very aware that some members are anxious to check their caravan. They discussed this at length and came to the conclusion that it would be better to wait until the club is open.

Can I bring a maintenance person to site to look over and check the van?

Yes. This can be arranged. Please inform a site warden when you make your appointment. Social distancing guidelines must be maintained.

Can we invite visitors on sites?

The committee are not currently allowing visitors on-site to meet with other members. We're sure that you will understand that this could increase the social distancing burden during this particular time.

Do I need to bring my own hand sanitiser?

It is really important that everyone follows the guidance of regular hand washing with soap and hot water for at least 20 seconds. Whilst we will be providing hand sanitiser at a number of points across the club, we would recommend that members also bring their own plentiful supplies of soap and hand sanitiser.

What if I see a member ignoring the COVID – 19 precautions?

The club only works because members act in a responsible manner. If you feel confident to deal with the matter yourself please do so, if not please do tell a member of the committee or a site warden.

When will the committee review and update the present precautions?

The situation will be constantly monitored. The next formal committee meeting is scheduled for 12th July, but the committee will meet before then if the need arises.

Can I still use the woods?

Yes, but please do maintain social distancing.

Will there be working parties to tackle maintenance issues?

Yes, with social distancing, but you will be encouraged to bring your own tools. G1 will be locked, you will need to ask if you want to borrow any tools.

Who is responsible for keeping the facilities clean?

Everyone, it is important that every member using the communal facilities clean everything they have come in contact with. There is a log and signing sheet located in the facility that will require each member to complete after use.

What about the swimming pool?

We are actively monitoring Swim England's advice to determine how and when our swimming pool can reopen under new social distancing and safety guidelines. In response to current Government guidelines, our pool will remain closed to members when we initially reopen the club.

Will children's playgrounds and games' rooms be open?

At the moment all playground and games rooms will remain closed and this will continue until we have had specific guidance about Social Distancing measures and how they can be feasibly implemented.

Can I come and go when I am on site?

Yes you can, but we would encourage you to limit the number of times you go out of the club by bring all the provisions you need for your stay.

Will the bar and Club House be open?

There will be restricted access to the Bar and the Club House will not be open. Members will be encouraged to bring their own glasses and pay using contactless card payment whenever possible.

I have not yet paid my membership. How can I pay?

The committee would encourage you to pay electronically if possible. Please ask Wendy or Peter Castle if you need help. You can pay using your Debit Card Please ask a committee member if you need help.

Can I use the Wendy house?

Yes you can, members of one household at a time, but please do leave the windows and door open while you are in there.

Will the (Windings) showers and toilets be available?

Members are encouraged to use the showers and toilets in their own van where possible. Maximum of two people at any one time in the showers. (one in the disabled shower and one in the main showers). Maximum of two toilets in use at any one time. Hand basins for hand washing only. There will be a tag on the outside door to indicate which facility is in use.

Will the Greenwood hill showers and toilets be available?

Members whose caravans are located on the slope or top of Greenwood Hill are allowed to use the facilities at the top. Members are encouraged to use the showers and toilets in their own van if possible. Maximum of one person in the shower block at any one time unless they are from the same family. A maximum of two people using the toilets. The washing up area is available for use with the maximum of one person at a time.

How do I access an area that is closed?

The club has created Key members who are responsible for different areas of the club. If you do need to access an area that is restricted you must ask before attempting to access the area.

Kitchen	Carol Bolton and the Site Wardens
G1 store	Charlie Pugh, Phil Preece and the Site Wardens,
Stores	Site Wardens
Wood Store	Bill Parry, Dave Hopwood and the Site Wardens,

Will I be able to work behind the bar?

Yes, it will be strictly one person allowed behind the bar at any time and you will be required to work a longer than normal shift. At the end of your shift please spend 5 minutes wiping down any areas you have been in contact with.

Added 1st July 2020

I don't have a caravan but I am a member. Will I still be able to come to the club?

Yes you can, however the Club room is closed and the toilets and showers have been identified as high risk areas. There will be a limited number of areas you can sit and you are encouraged to bring your own chairs.

Subject to further guidance from the Government the committee is hoping to open the Club to members on Saturday 4th July